



Application for a Vodacom Fibre Service – Metro Fibre Network

(Promotional price is valid from the 23rd of April 2024 until the 31st of July 2024)

NOTE: Please complete this application in **PRINT**.

New Customer (Please complete Sections A,B, D & E)	Existing Customer (Please complete Sections A, B, C & E)
---	---

SECTION A: Vodacom Fibre Broadband Price Plan Selection (all pricing incl VAT)

Contract Term	SELECT	+			Vodasure Contract Cover	Settles outstanding contract balance + R5000 pay-out
24 Months						R9.99pm
12 Months						
Month-to-month						
Connectivity Plans *PROMO Pricing is applicable for the first six (6) months on a 24- Month contract term. *Standard pricing will apply from month seven (7) *PROMO Pricing is applicable for the first three (3) months on a 12 Month and on a Month-to-Month contract term. Standard pricing will apply from month four (4)		Metro Fibre 25/25Mbps Uncapped R539	Metro Fibre 75/75Mbps Uncapped R829 Promo R629	Metro Fibre 250/250Mbps Uncapped R929 Promo R729	Metro Fibre 400/400Mbps Uncapped R1 049 Promo R849	
		Metro Fibre 500/500Mbps Uncapped R1 199 Promo R999	Metro Fibre 1000/500Mbps Uncapped R1 349 Promo R1 149			

Value Added Services

Vodacom Fibre Fixed Voice <small>(Telephone not included) **</small>	Voice service activation (Once off cost) R35	Vodacom Fibre Talk 250 R 135	Vodacom Fibre Talk 500 R 235	Vodacom Fibre Talk Unlimited R 505
--	---	--	--	--

** If you want to keep your existing fixed line number, please also complete the GNP request form

	Once off	24 Months	12 Months	Month to month
Yealink Cordless VoIP Phone	R2 560	R129,55	R236,41	
Vodacom Fibre Mobile back-up 40GB (No Once-Off Fee)		R49.00	R49.00	R49.00
Wi-Fi Extender Vodacom Super Wi-Fi	R799	R45,40	R82,81	

Vodacom Fibre Interim LTE Access Product Selection (all pricing incl. VAT)

Contract Term	Month-to-month		
Interim LTE Access	10Mbps Uncapped R599	20Mbps Uncapped R799	30Mbps Uncapped R899

NB Vodacom Fibre Interim LTE Access is only available to customers with an approved Vodacom Fibre Broadband order. Additional Top Up data bundles can be purchased by contacting 082 1904.

SECTION B: Customer Details

Individual Application (This section must be completed when an individual is applying)

Surname																									
First Name(s)																									
ID Number													OR												
Passport Number																									
Passport Expiry Date	Y	Y	Y	Y	-	M	M	-	D	D															
Marital Status	Single				Married				Divorced				Other (Specify)												
Contact Number (Home)													Work												
Contact Number (Cell)																									
Email Address																									

NOTE: Supporting documents may be requested upon credit vetting of your new/existing Vodacom account.

Business Application (This section must be completed when applying on behalf of a registered business)

Company Name																								
Company Registration Number	/												/											
Company Contact Person: Surname																								
Company Contact Person: Name																								
Company Contact Person: Designation																								
Company Contact Person Phone Number																								
Company Contact Person e-mail address																								

Alternative Contact Information

Alternative Contact Name																								
Alternative Contact Number																								
Secondary Email address																								

Address where Vodacom Fibre Broadband Service will be installed

(This section must be completed in full)

Street Number/ Unit Number																								
Street Name																								
Estate Name																								
Suburb																								
City																								
Province	Gauteng	Limpopo	North West	Eastern Cape	Western Cape	Free State	Northern Cape	Mpumalanga	Kwa-Zulu Natal															

Delivery address for devices

Same as the above address	YES		NO		If No, please complete the section in full.																	
Street Number/																						
Street Name																						
Estate Name																						
Suburb																						
City																						
Province	Gauteng		Limpopo		North West		Eastern Cape		Western Cape		Free State		Northern Cape		Mpumalanga		Kwa-Zulu Natal					

SECTION C: Existing Vodacom Customer Details

Account Holder's Name/ Company Name																						
Vodacom Contract Cell Phone Number																						
Vodacom Billing Account Number****																						

NOTE: If the order is placed under a name different to section A (e.g. company, family member), please provide a signed letter from the account holder to authorize billing from the existing account.

**** The billing account number can be found on the top right hand corner of your statement labelled "Account Number"

SECTION D: New Vodacom Customer Details

Payment Details																						
Bank Account Holder																						
Bank Name																						
Branch Name																						
Account Number																						
Account Type	Current		Savings		Transmission																	
Account Age	Years		Months		Debit Order Date																	
Residential Information																						
Owner Type	Owner	Tenant																				
Time at Current Address	Years		Months																			
Employment History																						
Employment Status	Employee	Member/Director		Sole Owner																		
Employer Name																						
Occupation																						
Employer Phone Number																						
Employer Industry																						

Gross Monthly Income	R			
Time at Current Employer	Years			Months

For Office Use Only																	
Sales Agent Name	T	H	E	A		B	R	O	N	N	E	R					
Sales Agent Company Name	M	U	L	T	I		A	U	T	O	M	A	T	I	O	N	
Sales Agent Phone Number	0	8	2	7	8	9	3	2	2	5							
Sales Agent Email Address	s	a	l	e	s	@	v	f	i	b	r	e	.	c	o	.z	a
Sales Agent X-Code	X	M	L	T	A												
Date Submitted	Y	Y	Y	Y	-	M	M	.	D	D							



SECTION E: Declaration

I (Full Name and Surname) _____ hereby authorise Vodacom (Pty) Ltd to conduct the necessary credit vetting for a Vodacom service as detailed above and, if the Vodacom service contract is successfully activated, to debit my bank account with the total amount payable on my monthly Vodacom account.

I have read, understand and agree to be bound by the terms and conditions of the Vodacom Fibre Services and declare that the information given above is true and correct.

I, the undersigned, declare, agree and confirm that:

If acting in a representative capacity that I am duly and fully authorised to do so. I personally hereby indemnify Vodacom of any damages suffered by it, should it at any stage appear that I'm not so authorised.

The information supplied herein with regard to me and the Applicant is complete, true and correct as at date of signature/electronic processing hereof.

I (and/or the Applicant) am bound to the terms and conditions applicable to the transaction, including but not limited to:

Vodacom's standard terms and conditions, available at <http://www.vodacom.co.za/vodacom/terms/fibre/vodacom-fibre>

Product-specific terms and conditions related to the service and/or product I have applied for; as indicated on any promotional material and/or on Vodacom's official product website (<http://www.vodacom.co.za>) and/or communicated to me during an application process.

I declare myself familiar with and bound to the content of said terms and conditions.

All these terms and conditions are available online and will be made available to me in printed version or may be emailed to me, if I so request it.

Do you require a copy of the terms and conditions? Yes No If yes, or

Email address

Customer Signature

Date